



**Joint Base Charleston**  
Public Affairs Office  
Charleston, South Carolina

For Immediate Release

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[www.facebook.com/teamcharleston](http://www.facebook.com/teamcharleston)

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### **Joint Base Charleston reopens, Emergency Family Assistance Center stands-up**

**JOINT BASE CHARLESTON, S.C.** – Joint Base Charleston officials have reopened the base with limited access to facilities on Oct. 10, 2016. All employees will return to work on Oct 11, 2016, although numerous service facilities are still being evaluated.

**Personnel are expected to return for normal duty hours. All contractors will return to work as well.**

### **Child Development Centers on the Air Base and Weapons Station will only be open for select Priority 1-3 personnel. Details follow:**

The Child Development Center (CDC) on the Air Base will be open for enrolled Priority 1. Single military 2. Dual military and 3. Single civilians. Priority will be given to 437th AW personnel due to recovery of returning evacuated aircraft. For 437th AW personnel, Family Care plans must be implemented if not directly supporting C-17 recovery operations. All other users of the CDC must implement Family Care plans. Contact your chain of command if you are unsure of your status in supporting aircraft recovery. Those utilizing the Air Base CDC must bring a brown bag lunch (no peanut butter products).

The Weapons Station CDC is open for enrolled Priority 1. Single military 2. Dual military and 3. Single civilians. Those utilizing the Weapons Station CDC must bring a brown bag lunch (no peanut butter products).

Youth Centers will be open for enrolled full day and before-and-after school-age care and there will be no open rec. at both the Air Base and Weapons Station locations. Those utilizing the full day care must bring a brown bag lunch (no peanut butter products).

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In addition, an **Emergency Family Assistance Center (EFAC) will open on both the Air Base and Weapons Station** beginning at 7 a.m. Service members and families can file evacuation travel vouchers at the EFAC.

An EFAC is the central point for promoting short and long-term recovery. This includes the return to a stable environment and mission ready status for Department of Defense personnel and their families following a significant incident. EFACs provide a consolidated staging area where families and individuals can obtain disaster relief assistance and/or support, current information from leadership, and contingency services. They integrate services addressing the needs families and individuals affected by the incident.

**The EFAC will be available on the Air Base at the Airman and Family Readiness Center, Bldg. 500, from 7 a.m. through 7 p.m. and Weapons Station at the Fleet and Family Services, Bldg. 755, from 7 a.m. through 7 p.m., beginning Wednesday, Oct. 12 through Friday, Oct. 14, 2016 for any members or civilian employees and affected family members of Hurricane Matthew.**

The EFAC will consist of the following services:

- Finance (Travel Claims processing)
  - o Air Force financial support 24 hours a day in AFRC.
- Military and Family Support
- Air Force Aid
- Navy Marine Corps Relief (WS located across from Fleet and Family Support Center)
- Chaplain
- Mental Health
- Legal/JA for claim support
- Balfour Beatty/Hunt Community Homes for rental insurance claims

For a list of open facilities please visit:

<https://www.facebook.com/jbcharlestonfss/?fref=ts>.

The 628th Medical Group and Naval Health Clinic Charleston are open for normal duty hours.

We continue to assess damage caused by Hurricane Matthew that began on Oct. 7, 2016 on both the Air Base and Weapons Station. Expect to see downed trees, a few isolated power outages, some debris and minor damage to buildings.

The airfield is now open for commercial and military business.

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Once you have arrived back home, you will need to contact your chain of command and account for yourself and your family members with your service's accountability system. Directions are posted on [www.charleston.af.mil](http://www.charleston.af.mil).

Travel routes and bridges may have been compromised by storm damage. Additionally, there are reports of widespread power outages, loss of basic utilities and road closures in local communities. You can find information on road closures at <http://www.scdot.org/>. Please bring food and water with you in case power outages are not resolved.

If your on-base home has been damaged, please contact Hunt Military Communities (Air Base) at 843-552-0600 or Balfour Beatty Housing (Weapons Station) at 843-797-5631.

Joint Base officials estimate recovery actions will continue for several days. The Joint Base is working to restore are working to restore some isolated power outages.

Base personnel, their families and residents can call the 628th Air Base Wing Public Affairs Straight Talk line at (843) 963-5581 for up-to-date post-hurricane condition information. Official updates will be provided via [www.facebook.com/pages/teamcharleston](https://www.facebook.com/pages/teamcharleston) or [www.charleston.af.mil](http://www.charleston.af.mil). Personnel should also continue to monitor local news for updates.

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