



# Joint Base Charleston

Public Affairs Office  
Charleston, South Carolina

For Immediate Release

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[www.facebook.com/teamcharleston](http://www.facebook.com/teamcharleston)

[www.charleston.af.mil](http://www.charleston.af.mil)

## Joint Base Charleston declares HURCON I

**JOINT BASE CHARLESTON, S.C.** – Joint Base Charleston updated its hurricane alert status to Hurricane Condition I on Oct. 7, 2016, because of Hurricane Matthew’s projected path.

Hurricane Condition I is declared when the forecast calls for the arrival of a tropical storm with 50-knot (58 mph) sustained winds or greater within 12 hours.

The current track for Hurricane Matthew will bring the storm close to Charleston, with largest effect, late Friday night through Saturday.

The Joint Base is closed until further notice. At this time, please update your service’s accountability system. For step-by-step Air Force instructions, please see the bottom of this release.

Air Force (AFPAAS)- 1 (800) 435-9941 <https://afpaas.af.mil>

Navy (NFAAS) 1 (800) 946-9183 <https://navyfamily.navy.mil>

Army (ADPAAS) 1 (800) 833-6622 <https://adpaas.army.mil>

Please reference the Limited Evacuation Order (LEO) at [www.charleston.af.mil](http://www.charleston.af.mil) for specifics on Zones that must be evacuated or for questions on reimbursable expenses. All personnel living on Joint Base Charleston, Air Base or Weapons Station must have evacuated at this time.

Direct remaining questions or any special needs to your chain of command, who are prepared to help. Please put special attention on ensuring the families of service members deployed or underway have the support they need.

Please follow the South Carolina Emergency Management Division map to Know Your Zone.

Only personnel specifically assigned to approved Ride Out Teams will remain sheltered on the Joint Base during the storm.

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After the storm, the JB Charleston commander will issue an order to recall only those personnel specifically assigned to Recovery Teams. Those teams will work to ensure our facilities, infrastructure, and homes are safe for the return of our entire team.

Once deemed safe, the JB Charleston commander will issue an order authorizing the return of all our service members, national security professionals, and families. After your return, guidance will be provided on filing travel vouchers.

An "Authorization for Blanket Referral" is now in effect from October 5-12. All patients enrolled to both Air Force and Navy Military Treatment Facilities and network enrollees qualify for this. TRICARE prime members can seek urgent and specialty care without coordination from their PCM. For the nurse advice line, call 1-800-TRICARE. For special circumstances, please call, 1-800-444-5445 (TRICARE Region South). For pharmaceutical needs, call 1-877-363-1303 to locate a pharmacy near you.

JB Charleston personnel and their families should not evacuate to any Lowcountry shelters. Please read the evacuation order for specific instructions regarding evacuation parameters and financial reimbursement.

Refer to <http://www.scemd.org/component/content/article/11-home-page/news/155-know-your-zone> for a map of Charleston area evacuation zones and <http://www.scdot.org/getting/evacuation.aspx> for a map of evacuation routes. Members who leave before the commander's evacuation announcement may not be reimbursed for travel expenses.

Base personnel, their families and residents can call the 628th Air Base Wing Public Affairs Straight Talk line at (843) 963-5581 for up-to-date hurricane condition information. Official updates will be provided via [www.facebook.com/pages/teamcharleston](http://www.facebook.com/pages/teamcharleston). Personnel should also continue to monitor local news for updates on the storm.

Each respective service has a hotline where family members can obtain information on military members who have evacuated affected areas. The number for Air Force personnel is: 1-800-435-9941; Navy personnel 1-877-414-5358 or 1-866- 297-1971; for Army personnel: 1-800-833-6622.

For more information, contact the Public Affairs office at [www.facebook.com/teamcharleston](http://www.facebook.com/teamcharleston).



Due to technical difficulties, step-by-step Air Force AFPAAS instructions are below:

- 1) Go to the website: <https://afpaas.af.mil/> ;this can be done from any computer connected to the internet.
- 2) Click "Airmen and Civilians" on the front page.
- 3) The "AFPAAS Login Page" will be displayed.
- 4) Next, please select the login method. You have three choices.  
Choice #1: click the "Common Access Card" option if you hold a military CAC and have a CAC card reader.  
Choice #2: If you do not have a CAC and a CAC card reader, please select the "Username and Password" option.
  - a) You can login to the AFPAAS website from your computer using the "Username and Password" option, even if you don't know the password and/or username. The username to use is the Sponsor's email address. Unless you have previously logged onto the system and changed it, the initial password is the Sponsor's Date of Birth plus the last four digits of the sponsor's Social Security Number (SSN): YYYYMMDDXXXX. If the sponsor is a foreign national, use 0000 for the last 4 of the SSN.
  - b) If you don't know the password and/or username, click: I don't know my password and/or username link. This will display the following "User Authentication" window:
  - c) Enter the Sponsor's SSN without dashes or spaces, Sponsor's Date Of Birth, and Sponsor's last name, and then click the Next button.Choice #3: select the "Personal Information" log in option:
  - a) Enter the Sponsor's SSN without dashes or spaces, Sponsor's Date Of Birth, and Sponsor's last name, and then click the Next button. NOTE: This does not apply to Foreign Nationals.
- 5) Click the Accounting Status drop-down list to display a list of choices by your name AND each family member who are required to account.
- 6) Select an accounting status that closest matches the status for yourself (Evacuated, at work, etc.)
- 7) Next, select an accounting status that closest matches the status of each family member affected or listed. If someone isn't listed, complete the below:
  - a) To add a family member to the event that isn't listed, click the "In the Area" button.
  - b) Select an accounting status for the newly added family member
  - c) Select the correct status about whether they are displaced or evacuated
- 8) As a last resort if you are continuing to experience problems, please call AFPAAS Help Desk at 1 (800) 435-9941 and they will assist you and make sure you are taken care of.

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